

# Volunteer

Orange City Area Health System / [ohealthsystem.org](https://ohealthsystem.org)

## A Message from Administration

From CEO Marty Guthmiller

As a municipal facility – but even more so as a healthcare provider – **accountability** to those we serve is of utmost importance. Transparency and communication are ways of providing such accountability and, in doing so, build trust as we seek to meet the region's health needs.

Our **Annual Report to our Communities** is one tool we use to communicate and share the previous fiscal year in review. It celebrates accomplishments, new services, and new people. It also carries a theme for messaging, that we feel is relevant.

Our 2023 Annual Report's theme is "Wellness for Life," reflecting our broad continuum of care. From the birth of a baby through senior care. From screenings to health maintenance. From annual physicals and education to surgery.

And it's not just about medical – or mental – health.

Wellness for Life includes social connectedness, as well as trust relationships with our healthcare partners. Our Annual Report discusses these "connections," as well as sharing statistics from the past year.

Thank you all for your role in making Orange City Area Health System a place for trusted care ... for life.

Annual Report online: <https://ohealthsystem.org/annual-report-to-our-communities-2023/>

## Volunteer Services Reminder

Just a reminder that I will be going on maternity leave in December and plan to return in March. The actual dates will depend on when the baby decides to make his/her appearance. While I am out we will temporarily suspend sending the newsletter so unfortunately you won't be hearing from me for a couple months but the time will fly by and I'll be back before we know it. Lisa Burg has graciously agreed to help out while I'm out in addition to her full-time role at OCAHS. Lisa will be periodically checking my email and voicemail so continue to send any questions or concerns to my email or call and leave a voicemail. For any urgent needs you can email Lisa at [lisa.burg@ohealthsystem.org](mailto:lisa.burg@ohealthsystem.org) or 712-737-5367.

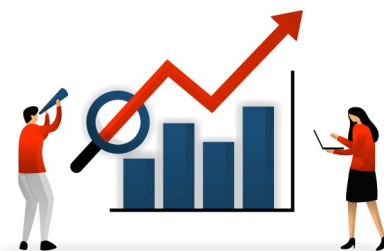
The Gift Garden, Information Desk, and Surgery Waiting volunteer work schedules will continue to be sent to you via email or mail as they currently are. Please continue to email or call in dates you are not available to work by the 15th of the month. If you are unable to work the shift you are scheduled for, please call a substitute listed on the back of your schedule and then call or email Brittany and let her know you have made a change in the schedule.

I would like to thank each and every volunteer for your patience and appreciate your willingness to adjust to the changes we must make. I want you all to know how grateful I and the entire health system is to all our volunteers.

Thank you!  
Brittany Janssen



**Masquerade Jewelry Sale**  
Friday, November 30 - 9am  
to 4pm  
Front Lobby-Main Campus



## Gift Garden Department Top Sellers for November

1. Clothing \$5,407.60
2. Food/Beverage \$1,552.11
3. Kids/Baby \$1,127.35
4. Seasonal \$992.00
5. Misc. \$759.05



## Volunteer Hours

Please turn in all volunteer hours by December 31. Any volunteer hours after will be included in the 2024 volunteer hours.  
Thank you!

## Welcome

### Volunteers

- Violet Kuiken, Senior Care
- Lucinda Huizenga, Senior Care
- Isabel Anderson, Senior Care

### Employees

- Haley Anderson, Patient Access Receptionist
- Kaityln Einck, EVS Associate
- Ana Dunlavy, Occupational Therapist
- Vita Chabanenko, LRRC Cook
- Aydin Chhet, EMT
- Andrew Roghair, EMT

## Farewell

### Volunteers

- Diane Kleinhesselink, Information Desk

### Employees

- Gwen Starkweather, OB Manager
- Teresa Rodriguez, Nursing Services
- Kayla Granstra, PRCC
- Shelly Schurman, Nursing Services



### Volunteer Program Scheduling Contacts:

Gift Garden, Info Desk, and Surgery Waiting Scheduling:

**Brittany Janssen**

712-737-5349

[brittany.behrendsen@ochealthsystem.org](mailto:brittany.behrendsen@ochealthsystem.org)

Hospice Scheduling:

**Kim Jansma**

712-737-5279

[Kimbely.jansma@ochealthsystem.org](mailto:Kimbely.jansma@ochealthsystem.org)

**NOTE: All schedule requests must be in by the 15<sup>th</sup> of the month**



**Watch for super surprise two-day-only deals on the following dates.**

Each special will be announced the first day of the sale.  
Visit the Gift Garden for details.

**#1 November 27-December 2**

**#2 December 4-9**

Monday-Friday  
9:30am-4pm

**#3 December 11-16**

**#4 December 18-22**

Saturday  
(Dec. 2, 9, 16)  
9am-2pm

**#5 December 27-January 5**



## Volunteer Opportunities

Below are our volunteer opportunities which currently have the greatest need. If you are interested in trying any of these, please contact the Volunteer Office, [brittany.behrendsen@ochealthsystem.org](mailto:brittany.behrendsen@ochealthsystem.org), 712-737-5349.

### **Gift Garden**

We are looking for new or existing volunteers to pick up more shifts in the Gift Garden. Tasks include greeting and assisting customers with friendly service and operating the POS.

### **Surgery Waiting**

We are looking for new or existing volunteers to pick up more shifts at the Surgery Waiting desk. Tasks include, notify surgery nurses when a patient arrives, keep track of patients family members while they are in surgery, notify family members when patient is done with surgery, show family back to the conference rooms to meet with the physician, and on occasion work on misc. projects.

### **Hospice Volunteers**

Hospice volunteers are the heart of hospice! They are a vital piece of our team. Volunteers are a group of compassionate individuals that give of their time to help in many ways. Volunteers can hold a hand, read a book, use a computer, listen to life stories, vacuum, write letters, and touch a heart. Hospice volunteers can change a life, maybe even your own! If you, or someone you know, has a passion for serving and is dedicated to making a difference in the lives of others, please contact Kim Jansma, Hospice Volunteer Coordinator at 737-5279 or email [Kimberly.jansma@ochealthsystem.org](mailto:Kimberly.jansma@ochealthsystem.org).

### **Manicure Volunteers**

We are looking for volunteers interested in helping with giving manicures at PRCC. This typically takes place on Thursday's but one does not need to commit to every week.



# \$5 Masquerade Jewelry Sale

November 30 • 9am-4pm



Main campus front lobby. Thousands of jewelry and accessory items, all for only \$5. Sponsored by the Auxiliary.



Orange City Health System  
INTEGRITY • INNOVATION • CARE

## Gift Garden Holiday Hours

November 23-24— Closed for Thanksgiving

### Open Saturdays

November 25-December 16— 9AM-2PM

Friday, December 22— Open 9:30AM—12:30PM

December 25-26 — Closed for Christmas

Friday, December 29— Open 9:30AM—12:30PM

January 1-2 — Closed for New Years

January 8-9— Closed for shop flip

## Small Business



## Saturday

November 25  
9AM - 2PM

**20%** off  
storewide



Please join us for a

# holiday party

NOVEMBER 29 10 - 11 AM

Prairie Winds Event Center  
908 8th St SE | Orange City, IA

No RSVP Needed