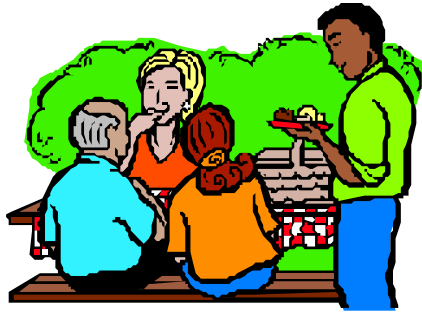


August, 2010

Volunteer News

Orange City Area Health System / ohealthsystem.org



YOU ARE INVITED TO A CELEBRATION PICNIC

Tuesday, July 20

11:30 am – 1:15 pm

Puddlejumper Grill & Café – outside patio

Sanford is announcing a new Sanford Health brand and is sponsoring a picnic

FREE T-SHIRTS FOR ALL
EMPLOYEES AND VOLUNTEERS

Bring your lawn chair and/or a blanket

Jeans and logo wear encouraged.

Upcoming Events

July 20

11:30 - 1:15 pm

Celebration Picnic for OCAHS

Volunteers & Employees

Main Campus Cafeteria Patio

-Sponsored by Sanford

September 16

8:00 am - 5:00 pm

Masquerade Jewelry Sale

Front Lobby - Main Campus

November 4

8:00 am to 3:00 pm

"Holiday Open House"

Bake Sale, Decadent Desserts,

Frozen Saucyjies

Front Lobby - Main Campus

Volunteer Opportunities

On-Call Transportation:

We are in need of a few volunteers willing to be on a call list to transport patients to and from appointments upon occasion.

Resident Visitor:

Many senior care residents enjoy sitting outside during the beautiful summer weather. Long Term Care is in need of volunteers to sit outdoors with residents on Tuesdays and Thursdays from 3:30-4:15p.m.

Saucyjies

We will once again be making saucyjies in October for the Holiday Open House in November. We are in need of numerous volunteers to assist.

Gift Garden Holiday Open House:

We are in need of several volunteers to assist with housekeeping duties, transporting merchandise and displaying merchandise on November 1 and 2 for the Gift Garden Holiday Open House on November 4.

Interested? - Call Mary at 737-5349.

Welcome

Volunteers

- Morgan Achterhoff, ER/Senior Care

Employees

- Kristen De Jong, LTC Nurse Asst.
- Holly (De Vos) Starkenburg, LTC Nurse Asst.
- Kimberly Goslinga, Hospital RN
- Jennifer Goslinga, Heritage House Nurse Asst.
- Rachel Hulshof, LTC Nurse Asst.
- Anna Peters, Housekeeper
- Jillian Ten Napel, Hospital RN
- Kristen Schouten, Home Health Aide/Heritage House Nurse Asst.
- Sabrina Smit, Lead EMR Super Trainer/RN
- Gail Van Grouw, Heritage House Activity Asst.
- Kelsie Van Voorst, LTC Nurse Asst.
- Tianna Villareal, Heritage House Cook Asst.

Farewell

Employees

- Janell Christians, RN
- Marlys Jager, LTC Cook
- Becky Moore, Surgical Tech
- Kyle Ruba, Housekeeper
- Kim Vonk, Heritage House RN

Cell Phones for Soldiers

Have you ever wondered what to do with that old unwanted cell phone after you got a new cell phone? OCAHS would like to help by providing a drop-off point for cell phones in Human Resources (lower level) and at the same time provide U.S. soldiers with pre-paid calling cards. The fundraising efforts are driven by the non-profit program called "Cell Phones for Soldiers." The cell phones are sold to ReCellular, a phone recycler, which pays for each donated cell phone. "Cell Phones for Soldiers" uses the money received from recycled cell phones to purchase calling cards that are sent to the troops in need overseas. Through these fundraising efforts the goal is to provide every US soldier with a way to call home for free. If you would like more information about the charity, visit their website at www.cellphonesforsoldiers.com. It's simple and free! Every phone donated will help increase the amount of talk time provided to our troops!

A Message from Administration

from our Chief Operating Officer, Dan McCarty

I want to dedicate my column this month to our upcoming Sept. 14 "go live" for docZ Advanced Clinicals. This will be a major undertaking for our organization, especially our hospital nursing team. One hundred seventy-two staff will be trained, including: hospital nurses, unit coordinators, CRNAs, radiology techs, pharmacists, pharmacy techs, respiratory therapists, paramedics, hospice RNs, nurse assistants, dieticians, surgical techs, social workers, and speech/occupational/physical therapists. You can see by this list alone the tremendous undertaking this advanced clinical implementation will be for Orange City Area Health System.

Some numbers:

- As already stated, 172 staff need to be trained.
- Total estimated hours for nurse training is over 2,300 hours.

- The average number of hours each floor nurse receives in training is 27.
- Between June 22 and August 13, 11 Super Trainers and 11 Super Users will conduct 52 classes for 172 staff.

The docZ Advanced Clinicals health information system module is most simply explained as "enabling patients' clinical information to be kept in an electronic format instead of in a written/paper/chart format." Other aspects of the docZ Advanced Clinicals module include:

- Our operating rooms will convert over to a program called "Op-time," which will utilize the full electronic medical record functionality, including nurse documentation and scheduling for surgeries. **—continued on page 4**

Recipe of the Month

BLT Salad

1 pound bacon	3/4 cup mayonnaise	1/4 cup milk
1 tsp garlic powder	1/8 tsp pepper	salt to taste
2 cups seasoned croutons	2 tomatoes, chopped	
1 head romaine lettuce - rinsed, dried and shredded		

Place bacon in a large, deep skillet. Cook over medium high heat, turning frequently, until evenly browned. Drain, crumble and set aside. In a blender or food processor, combine mayonnaise, milk, garlic powder and black pepper. Blend until smooth. Season the dressing with salt. Combine lettuce, tomatoes, bacon and croutons in a large salad bowl. Toss with dressing, and serve immediately.

New Web Site Feature

www.ochealthsystem.org

A new feature was recently added to the www.ochealthsystem.org website: "Send an e-card." This allows family and friends - particularly those out of town who may not be able to get a card in the mail before a patient is discharged - to send a personal note to patients at Orange City Area Health System. They are printed and delivered to patients daily. Spread the word!

Classified Ads

Need a week or two away this winter?

\$450/week junior suite in Mazatlan, your choice of time (air travel not included). Call 712-376-2459 and leave a message.

For Sale: 1980 Suzuki GS850 motorcycle, 29,000 miles, new tires, plugs, carb work, \$900 OBO. Call 712-539-0400.

Thanks...to those who go above and beyond...

- To Nan Reinking, Lynnette Schuller, Sally Guthmiller, Glenda Brennehan, Jen Vogel, Velma Boonstra, Helen Pals, Jo Kuiken, Winova Van Regenmorter, Lori Rowenhorst, Lois Russell, Laura Zomermaand, Carole Aykens for setting up, clerking and cleaning up after the Gift Garden Annual Clearance Sale
- To Winova Van Regenmorter, Jo Kuiken, Sue Korver and Pris Huizenga for helping out at the Orange City Area Health Foundation Golf Classic in June.
- Lynnette Schuller for filling a large cookie order for the Gift Garden.
- To John Vogel, Bob Boonstra and Paul Koets for doing transfers this month.
- Thanks to all of our Gift Garden volunteers who have so graciously pitched in and cared for a "special" inpatient over the last month—giving wheelchair rides and just sharing time with her during their shifts.

Sympathy

We extend our deepest sympathy to:

- Joan Spronk (Information Desk/Surgery Waiting) of Orange City on the loss of her sister, Dorothy Even of Alton, who passed away on Friday, July 2.
- Dr. Peter and Helen (Gift Garden) Pals of Orange City on the loss of Helen's mother, Hattie Kleinheselink of Orange City who passed away on Monday, July 12, and on the death of Helen's aunt, Mrs. Burdean Huitink of Orange City, who passed away on Monday, June 28.
- J.R. (Information Desk) and Audrey Siebersma of Orange City on the death of J.R.'s sister, Lucille Van De Brake of Sioux Center, who passed away on Sunday, June 20 and his aunt Sue Ver Steeg of Orange City, who passed away on Saturday, June 19.
- Gerry (Surgery Waiting) and Wanda Noordhoek of Orange City on the recent passing of Wanda's father, Henry Peuse of Orange City on June 18 and Wanda's aunt Cynthia Peuse of Orange City, who passed away on Wednesday, June 30.
- Terry and Joey (Hospice) Mouw and Norm (Medical Clinic) and Velma (Gift Garden) Boonstra all of Orange City on the death of Terry's father and Norm and Velma's brother-in-law, Vernon Mouw of Orange City, who passed away on Saturday, June 26.


Please keep these families in your prayers during this difficult time in their lives. We are so blessed to have each other.



Substitutes:

If you are unable to work the shift you are scheduled for, please call a substitute listed on the back of your schedule and then call Mary Plathe at 737-5349 and let her know you have made a change in the schedule.

-Thank you



Scheduling Contacts:

Gift Garden, Information Desk,
Surgery Waiting Reception

Mary Plathe

712-737-5349
plathem@ochealthsystem.org

Hospice Scheduling:

Kim Jansma

712-737-5279
jansmak@ochealthsystem.org

NOTE:

**All schedule requests must be
in by the 15th of the mo.**



Mary Plathe

Volunteer Services
Manager

plathem@ochealthsystem.org

office: 712-737-5349

cell: 712-441-0482

home: 712-727-3415

A Message from Administration

—Continued from page 2

- Nurses will no longer take hard copy notes; they will use a laptop or iPad computer to do their documentation. Scheduling will also be completely done via the docZ EMR.
- Patient medication will be documented electronically on the Medication Administration Record facility-wide. This should improve patient safety and prevent medical errors.
- Assessment in the Emergency Room, Obstetrics Department, Surgical, and Outpatient areas as well as care plans, patient education, and daily care activities will all be documented electronically vs. handwritten/charted.

Electronic documentation can prevent typos, illegible handwriting, signature and date omissions, etc.

At the completion of this implementation, the nursing functions will be fully operational on Epic. That will leave us with one module of Epic to implement. The piece that will remain is the Computerized Physician Order Entry (CPOE) for hospital charting. Just like Advanced Clinicals automates nursing documentation, CPOE will automate physician orders. The physician will electronically enter orders vs. handwritten/charting orders.

As in each phase of our docZ Epic implementation, a tremendous amount of effort and work has been put forth by a team, going beyond their normal day-to-day duties. We specifically want to thank our Super Trainers (Lead Train-

ers): Patty De Kock, Connie Heitritter, Amy Van Beek, Joni De Kok, Michelle Evans, Angie Zomermaand, Keri Oostra, Erica Wheeler, Penny Elder, Sabrina Smit and Lori Budden; and our Super Users: Judy Schwarz, Wanda Oostra, Joyce Huisman, Debbie Kooiker, Amy Vander Zwaag, Jessica Gesink, Laurie Gebauer, Wanda Hoogendorn, Alex Anliker, Gwen Starkweather, and Sheryl Rensink. A special thank you to Laurie Gebauer for overseeing this process, as our Director of Patient Care, and to Barb Den Herder in Education and Val Droog for their assistance. To all the others who have put in extra effort, and will be putting in extra effort in hours in the upcoming weeks, we sincerely thank you. We appreciate all you are doing for Orange City Area Health System and our Epic implementation process.

Lastly, to other co-workers in the organization not directly impacted by this Advanced Clinical implementation, please be supportive and patient with our nursing team as they go through this major transition period. Anything you can do as a customer or a team member for the hospital nursing core would be greatly appreciated. We've previously talked about the 3Cs—Confidence, Compassion, and Commitment—in regards to the Epic implementation. Please remain confident that we will be able to survive the Epic conversion process. We ask for your compassion for your co-workers, especially our nursing team during these stressful days, and our commitment as an organization to the process will get us through.

-Dan

Movie Tickets

Summer is a great time for you and your family to enjoy going to the movies. Tickets are available for OCAHS volunteers and employees for only \$5.50/ticket. The VIP Gold movie ticket is valid for all features. Tickets will normally have an expiration date one year from the date of purchase. Tickets are available at the ER Receptionist's desk and can be used at the theatres in either Orange City or Sheldon. Please identify yourself as a volunteer and plan to pay by personal check. For your convenience, movie listings can be found online at www.mainstreettheatres.com.